

G4 Spatial Technologies DIR Return Policy

- Any new product, with the exception of Special Orders, Software or Service Contracts, may be returned within 30 days of the purchase date so long as the equipment and packaging are in "Like New" condition. All returns are subject to a minimum 20% restocking fee.
- "Like New" means that all returns inside the 30 day period of receipt of the product should be undamaged and in their original packaging with all accessories and documentation included. The original packaging must be unmarked. No postmarks, labels or writing may be on the original product box.
- Special orders, custom built items and software may not be returned.
- All **RETURN** shipping costs are non-refundable. If client pays to send the item back to G4, we will repair or replace the item and ship it to you via ground or freight service at no charge to our clients